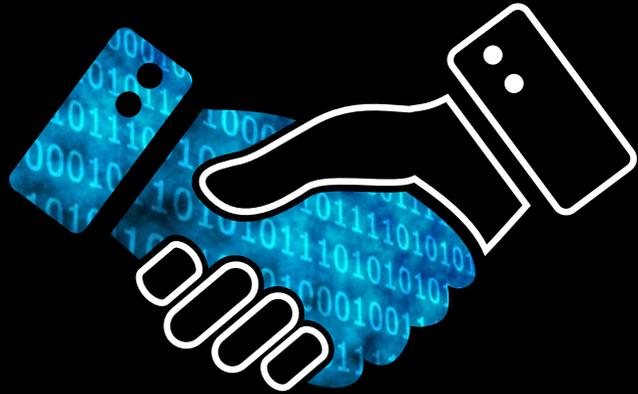


exa networks
advanced business internet

Retail



INTRODUCTION

The Internet has never been as important to your business than it is today.

Your Internet Service Provider should be one of your most valuable business partners.

We know that if your internet goes down, your business can grind to a halt.

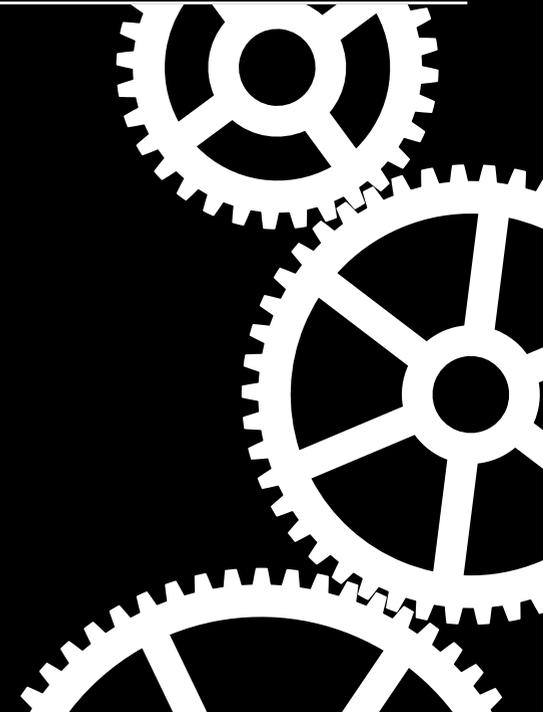
Boasting a network uptime of 100% in 2014, we keep you online, all the time.

As an ISP with our own national infrastructure, the network we use is our own, so we can ensure end-to-end service quality.

But, we cannot foresee every eventuality. With an increase in cyber attacks or simply if roadworks cut through your connection, we offer a range of failovers to keep you online and trading.

Why settle for less?

RELIABLE



SPEED IS KEY

Handling multiple card payments, live stock data, information exchange and every other demand your business faces, your connection needs to be up to the task.

We offer all the connectivity options available in your area and discuss your requirements with you.

Our personal service means you won't be confined to packages that don't suit your business, or services you don't need or don't want and we'll never charge you for speeds you can't receive.

We offer trials on most of our options so you can decide with confidence.

We don't sell our products to the residential market so our network remains uncongested, and dedicated to you.

Why settle for less?



ADSL / ADSL2+
(asymmetric digital subscriber line)
Download speeds from 512 Kbps to 20 Mbps

Ideal for small to medium businesses

EFM / FTTC / EoFTTC
(ethernet in the first mile / fibre to the cabinet / Ethernet over fibre to the cabinet)
Download speeds from 8 Mbps to 76 Mbps

Ideal for higher speed needs

LEASED LINE
Download speeds from 10 Mbps to 10,000 Mbps (10Gbps)

The pinnacle of security, stability, reliability and guaranteed speeds

CONNECTIVITY



DATA

Every business is different and has different needs. The amount of data used and how quickly you need it varies tremendously.

Our range of capped and uncapped products start at just £12.99, and when we say uncapped, we mean it - we won't reduce your speed or limit your bandwidth, ever.

Why settle for less?

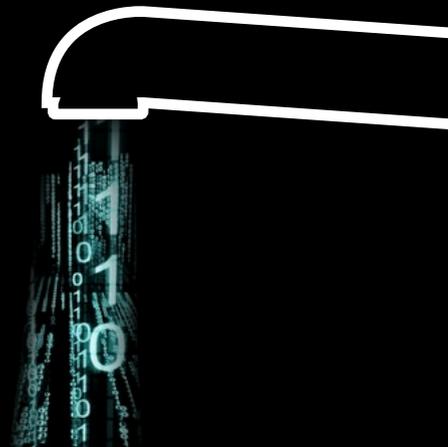
The Internet is fast being perceived as another utility, you don't get to work each day to wonder whether the water will be working, or that when you turn the tap further the water flows quicker.

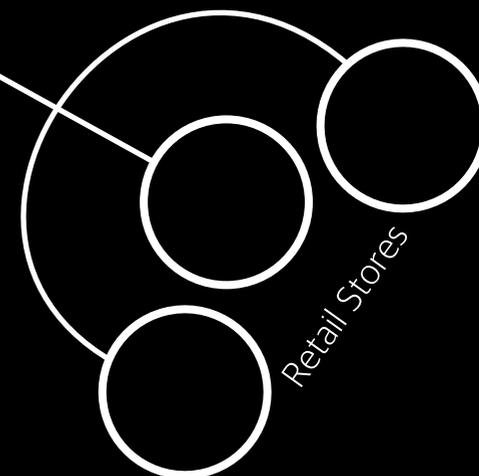
We manage the whole network, from pre-configured routers to loading & reserving bandwidth for essential tasks. Allowing you to get on and do your job whilst we do ours, and keep you online.

Every measure is taken to ensure you can work undisturbed, automatically monitoring your service and making sure it always runs at its best.

Why settle for less?

HASSLE FREE





BESPOKE SOLUTIONS

Our network is secure yet offers ultimate flexibility to suit your retail network. Whether you require one payment gateway from one location or a nationwide solution. We offer scalable systems which adapt to your needs.

By building a PCI-DSS compliant network you can rest assured that your important payment details comply with the latest PCI Security Standards and help build your customer confidence.

Knowing that we can provide you with a MPLS virtual network, tailored to you, gives piece of mind that the data flow between your premises remains secure and reliable.

Why settle for less?

Don't just take our word for it; we've won multiple awards for our services -

Including 'Best Dial Up' and 'Best Business Broadband', 'Super Dog' and 'Best Business Customer Service'... twice.

Accolades are nice to have but it is the reaction from our customers that makes it all worthwhile. Our customer retention rate is over 99%. This is what we are most proud of.

Speak to us today to see why our customers love us so much...

You won't be disappointed.

FIND OUT MORE



SUPPORT

Whether you need help opening a port or assistance setting up Email accounts, our in-house Technical Support is on hand.

All calls are answered within 15 seconds and we don't have scripted answers or force you to go through lots of unrelated questions to diagnose the problem.

Problems can be simple or complex; it does not matter if the cleaner has unplugged the router to plug in the vacuum, or you need a step-by-step walk-through setting up a VPN. We don't judge, each problem is a genuine problem if it is affecting your business.

Available for extended business hours, our multi-award winning team is here when you need us.

Why settle for less?

Working with the web shouldn't leave you in a tangle.

We can help as much or as little as you want, whether you just require domain registration or full-blown hosting along with additional services, we can aid you at every step of the way.

Our safe, secure and reliable Email service is accessible via a web-based client or can be integrated with the usual mail programs such as Outlook, Exchange or Apple Mail.

Our Email Self Administration (ESA) panel offers complete control over your account, from the creation & deletion of email addresses, to password changes and the setting of autoresponders. You can also block or allow domains / emails and adjust the sensitivity of our SPAM filter.

WEBSITE & EMAIL





EMPLOYEE PRODUCTIVITY

Every business has them, the employee who spends a bit too much time on Facebook, eBay or other non-work related websites.

Of course there is an argument to say that some time spent on social networks is for legitimate work purposes, but, does this apply to all of your employees?

More alarmingly, 70% of all pornography viewed is between 9am and 5pm. This is clearly not acceptable in the workplace.

Our content-filtering system, SurfProtect[®], lets you manage which sites are available through your connection, be it through desktops, laptops or mobile devices.

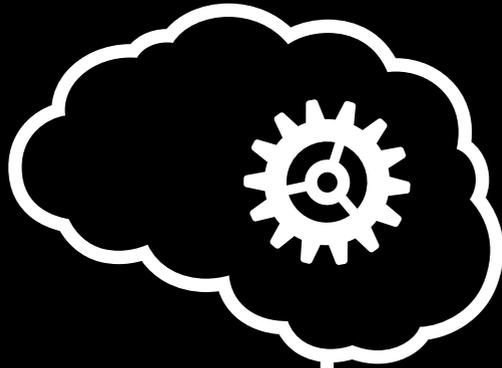
The ability to manage which websites or domains are accessible is great, but it doesn't have to be a blanket ban.

By installing a local firewall you can stipulate different access levels for individuals, groups of employees or even specific workstations. Maybe customer facing employees should have limited access rights, but then have a dedicated machine in the back room which can be accessed on break times with less stringent restrictions.

The SurfProtect web panel makes it easy to classify and reclassify sites at will, starting with a default list of banned sites backed up by the IWF (Internet Watch Foundation), tailoring the access to suit you couldn't be easier.

FLEXIBILITY





IN-HOUSE EXPERTISE

We don't just offer connectivity...

We research, we develop, we analyse, we discuss, we invest and we redevelop. We strive to produce the best products available. This is why our solutions are used by some of the largest companies in the world such as Microsoft and Facebook.

That same expertise is available to you, at the end of the telephone... should you need it.

We have worked in, and developed for the industry for many years.

We believe in sharing our expertise, this is why much of our work is available as OpenSource software.

Some of the projects we've developed:

ExaBGP
ExaProxy
SurfProtect

CREATIONS



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Why settle for less?

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